Terms and Conditions and Privacy Policy (cozinhadasflores.com)

This website belongs to the Portuguese company ANNASSURRA, S.A., with registered offices at Rua da Vitória, nr. 225, 4050-634 Porto, legal person number 510 477 690.

ANNASSURRA, S.A. can be contacted via email at dine@cozinhadasflores.com.

ANNASSURRA, S.A. is the company that manages the restaurante Cozinha das Flores.

ANNASSURRA, S.A. and this website is governed by Portuguese law.

Terms and Conditions

These terms and conditions are applicable to: The present website; Electronic mail (e-mail) or other communication sent by ANNASSURRA, S.A. or its employees on its behalf and that contains a reference to these terms and conditions; Personal interactions and through apps that are used during the presence in our establishments.

When browsing this website, the user accepts these terms and conditions, and undertakes to comply with them. The use of this website in breach of these terms and conditions or the terms and conditions applicable on the platforms or social networks where ANNASSURRA, S.A. is present, entitles ANNASSURRA, S.A. to prosecute the user or to restrict or block the user, avoiding the use of the website or digital presence whose terms and conditions have been violated.

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This website uses cookies and similar technologies to enhance functionality, analyse visitor behaviour, and provide personalised content.

Cookies are small text files that are stored on your device when you access our website.

We use both first-party cookies (set by our website) and third-party cookies, including those placed by service providers such as Google Analytics. Google Analytics helps us to understand how visitors use the website by collecting statistical information (such as pages visited, time spent on site, and technical details about your device and browser).

Our use of cookies falls into the following categories:

Necessary cookies – essential for the operation and security of the website.

Preferences cookies – allow the website to remember your settings and choices.

Statistics cookies – help us measure and analyse website traffic and usage patterns (including those set by Google Analytics).

Marketing cookies – used to track visitors across websites in order to display relevant advertising.

Cookie consent on this website is managed through Cookiebot. When you first visit the site, you will be presented with a banner allowing you to accept, reject, or customise your cookie preferences. You may change or withdraw your consent at any time by revisiting the Cookiebot consent settings.

Personal Data Protection

Within the scope of its activity, ANNASSURRA, S.A. processe personal data in order to enable the provision of services in its establishments, ensuring its protection and processing in the terms defined by the applicable legislation, acting legally as the data controller of personal data.

The categories of personal data processed by ANNASSURRA, S.A. at the restaurante Cozinha das Flores are as follows: Personal identification data: name and taxpayer number;

Personal contact details: address; Personal data related with the safety of persons and goods: video surveillance image, collected in the public areas of our hotels and restaurants.

The personal data processed by ANNASSURRA, S.A. is collected in person at Cozinha das Flores, directly from its holder and after exclusive initiative from the same.

The personal data processed by ANNASSURRA, S.A. is collected and processed to identify ensure the billing of the contracted service.

The processing of the personal data identified above is lawful as it is essential for the execution of legal and contractual obligations.

The provision of the personal data processed by ANNASSURRA, S.A. at Cozinha das Flores is a requirement in order to allow the compliance with legal and contractual obligations. ANNASSURRA, S.A. does not use personal data for the purpose of subjecting the data subject to a decision taken solely on the basis of the automated processing of personal data, producing legal effects concerning the data subject or significantly affecting the data subject. ANNASSURRA, S.A. guarantees the security and confidentiality of the personal data it is responsible for processing, through technical, organizational and security measures which include data encryption; secure and authenticated accesses which are segmented by access levels; adequate mechanisms to ensure the confidentiality, availability and resilience of the information and recovery systems in case of incidents; implementation of procedures and internal policies applicable to data processing operations; training and awareness of all employees in contact with personal data, among other measures.

ANNASSURRA, S.A. does not share personal data with third parties, with the exception of the following situations: Personal data transmitted to data processors that are essential to the provision of services (not exclusively, but including financial and accounting management, invoicing, CCTV and execution of payments); Personal data transmitted to the Tax Authority (AT), within the scope of the legal obligations of ANNASSURRA, S.A.

ANNASSURRA, S.A. only hires processors that offer sufficient guarantees to carry out adequate technical and organizational measures and ensure the protection of the rights of the data subject, under the terms of the applicable legislation.

Due to the use of processors located outside the European Union, ANNASSURRA, S.A. may transfer personal data to countries that are not members of the European Union and, in such cases, will ensure that adequate safeguards are in place (including by way of contracting through the standard data protection clauses adopted by the European Commission) so that the data subject has enforceable rights and effective legal remedies.

The retention periods of personal data shall always be the strictly necessary for the fulfilment of the purposes for which they are processed, and the data shall be deleted after the established term of conservation has expired.

The criteria that ANNASSURRA, S.A. uses to define the data retention periods are mainly the following: The existence of minimum data retention periods provided by law for certain categories of personal data; Protection of rights and legitimate interests of ANNASSURRA, S.A. such as, for example, the exercise of legal rights, collection of amounts due, etc.

The data subject shall have the right, under the terms and conditions provided for in the law, to access their personal data, to request verification, to oppose the processing thereof, to obtain its updating, deletion, limitation and portability, by simply contacting ANNASSURRA, S.A. via e-mail: dine@cozinhadasflores.com.

The holder of the personal data also has the right to lodge a complaint with the supervisory authority in Portugal (CNPD).